



Helping Paws Doggie Day Care POLICIES AND CONSENT

Please request your Doggie Day Care reservation then complete this Day Care Policies and Consent form. You need only complete this form ONE TIME.

Please note that completion of these forms does not guarantee a Doggie Daycare reservation. Reservations must be requested and confirmed separately. Submission of your signature signifies your agreement with Helping Paws Day Care policies.

PETS ARE PROTECTED WITH VACCINATIONS

In order to establish a safe and healthy environment for all participants in the daycare program, Helping Paws requires all dogs to have proof that the correct vaccines have been given and are current. Pets that are young (Puppy) that have not completed their entire series of vaccines may not yet be fully protected and, therefore owners of these dogs must accept any risks of infection and illness. I certify that all of the dogs listed on this form have received the following vaccines. If vaccines have been given by another animal hospital, records need to be provided prior to the pet's admission to doggy daycare.

FLEA/TICK FREE FACILITY

Helping Paws is a flea and tick-free facility. Upon arrival, your pet will be checked for external parasites. If any are found, you will not be able to board until the problem is resolved.

Emergency Services

Helping Paws does not provide veterinarian services. In case of an emergency, pets will be brought to their veterinarian listed on their profile during business hours by a Helping Paws employee. After hours, pets will be brought to the local on call emergency services veterinarian. All charges incurred are the responsibility of the pet owner.

MEDICATIONS

There is no additional charge to administer oral medication to Doggie Day Care pets. Ample quantities of the medication, along with clear and concise, written instructions must be provided. If medications need to be refilled while a pet is Doggie Day Care, they will be filled at your expense.

Pets requiring injectable medications (insulin, etc.) or pets experiencing an uncontrolled medical condition (uncontrolled seizures, etc.) will be charged a Med-Care fee in addition to normal Doggie Day Care rates. Please call if you have any questions and for current Med-Care fees.

PERSONAL BELONGINGS

When you provide personal items for your pet, every effort will be made to return them to you in the same condition, but we can make no guarantee against loss or damage.

The facility is not responsible for any loss or damage to any additional items you might bring with your dog to our care services. Including but not limited to any bedding, bowls, toys and/or collars.

BATHS

I understand and agree my pet may get dirty during Doggy Day Care, the staff will try to keep your pet as clean as possible, but the Helping Paws is not responsible for bathing your pet. If you would like a bath before check out please let a staff member know. The charge for the bath will be \$25 for under 50LBS, \$35 for over 50LBS and \$45 for Long hair. I have read this consent and understand that some risk always exists when groups of dogs can intermingle. I have discussed my concerns about such risks with the Helping Paws team members and have had my questions answered to my satisfaction.

BEHAVIOR

Dogs that are difficult to handle may incur an additional charge to be determined by the extra time to properly care for the dog. Dogs in Doggy Day Care, must not exhibit any aggressive behavior for any reason. Any dog exhibiting undesirable behavior will be safely isolated from the rest of the Doggy Day Care and will not be allowed re-admission until such behavior has been modified. Private training may be suggested or required. We reserve the right to exclude dogs from Doggy Day Care that pose a potential risk to the safety of our dogs and staff, or if your dog is unhappy in our pack.

I represent that my dog(s) is social and has not harmed or shown threatening behaviors towards any person or other dog. I understand the Helping Paws reserves the right to remove my dog from the play area and place my dog(s) in a separate holding area should my dog(s) display unwanted behaviors.

ANIMAL BITES, INJURIES

While we pledge to provide a safe, healthy environment for our employees and pets, we do acknowledge that bites and injuries can occur. We will provide basic first aid as needed. If further care is required, we will follow the policy for emergency services listed in the Policies and Procedures manual. Helping Paws is not responsible for any injury as a result of dog play.

Risks: I understand that attendance by my dog at the Helping Paws day care program involves group play with other dogs. Although our team will closely supervise all pets and a mandatory temperament test for newcomers will be provided at a charge of \$20 I accept that play behavior, unknown or undocumented aggression, or routine daily activities can lead to alterations and injuries. I assume the risks of and responsibility for the cost to treat any injuries my dog sustains while playing at Helping Paws Doggy Daycare. I further understand and accept that the Helping Paws and owners will not be held liable for any injuries or deaths related to my dog's participation in doggy daycare.

ILLNESSES, INJURIES, ABANDONMENT

At each Doggie Day Care visit, you will be given the opportunity to leave directions for the care of your pet should he/she become ill while Doggie Day Care with us. All treatments/diagnostics performed on Doggie Day Care pets are at your expense. Every effort is made to safeguard Doggie Day Care pets, but Helping Paws will not be held liable for injuries, escape, or death that result from situations in which we took every reasonable precaution, including fire or weather-related emergencies. In the event a pet is unclaimed 10 days after the scheduled time of departure, despite reasonable attempts to contact the owner and/or agent of record, the pet will be considered abandoned and Helping Paws will have full discretion over the subsequent disposition of the surrendered pet. Abandonment does not relieve the pet's owner of all charges incurred while at Helping Paws.

In the event my dog contracts a communicable disease during the time he/she is attending doggy daycare, I accept responsibility for the costs of all treatments. I also agree to withhold my dog from doggy daycare until he/she has been free of any signs of the disease which will be determined by the doctor. Although the risk of acquiring communicable diseases is small, I accept the risk and agree that the Helping Paws is harmless from expenses incurred for treatment.

I understand that although all dogs are fully supervised, incidents of injuries may occur from playing with other dogs, which includes but is not limited to bites, scrapes, scratches and sprains.

Veterinary Care and Release

I understand and agree that if the need arises, emergency medical care for my pet will be sought from the Helping Paws, and I agree to pay all reasonable costs for such treatment. I understand that one of our team members will attempt to call me as soon as the situation is stable, at which time authorization for further care will be transferred to me.

I allow Helping Paws's staff to contact my veterinarian should any injuries or illness require medical attention. I agree that I am solely responsible for any medical expenses acquired for my dog(s).

MEDICAL RELEASE FORM This is a required form for all Every Doggie Has Its DayCare participants receiving services. First and foremost, the safety and well-being of your pet(s) is of the highest importance. Insuring that your pet remains safe and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our pet parents screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while a pet is at our facility or participating in a service that we provide it is imperative that we are immediately able to get them medical treatment at the closest available facility. We will call ahead to the veterinary offices in closest proximity geographically to us to insure they can handle the emergency present. Your pet will be rushed to the closest available facility for treatment and you will be notified. We notify the owner after we have secured a medical treatment center for the animal to avoid delays that may be caused by emotion on the part of the owner. Our goal is to get your pet medical attention as quickly as humanly possible, and any distractions may interfere with that process. For that reason, it is a requirement to have our pet parents sign this form. I understand that in the event of a medical emergency that Every Doggie Has Its DayCare, at its sole discretion, deems to need the immediate attention of a licensed veterinarian, I authorize Every Doggie Has Its DayCare to seek medical attention at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receives as a result of a medical emergency while attending services provided by Every Doggie Has Its DayCare.

Changes

Helping Paws reserves the right to change policies, procedures, and services, and adjust rates without notice. While we will attempt to notify you of these changes, it is ultimately your responsibility to be aware of current policies and rates.

Guarantee

We strive to be the best we can be, for both you and your dog. If you are ever dissatisfied with any service, please tell us. We will gladly work with you to ensure you are getting the service you deserve.

Intact Canines

Intact male and female dogs will be allowed to participate in group or activities upon passing a temperament test. No female in heat will be allowed to attend activities or Doggy Day Care.

Female dogs in season will be charged an additional \$20.00 housekeeping fee and will be required to board individually until pickup.

Evacuation Protocol

In case of emergency, Helping Paws is equipped with state of the art security and fire alarm systems. Should an evacuation be necessary, all owners will be notified to pick up their pets as soon as reasonably possible. For pets that are not able to be picked up, Helping Paws will provide reasonable services depending on the situation. Helping Paws is not responsible for injury or death that occurs as a result of natural weather occurrences for pets that remain in our care.

CLEANING PROCEDURES

OUTSIDE CLEANING AND MAINTENANCE

Outside play yards and walking areas are constantly monitored during use for feces. All feces should be immediately picked up and disposed of.

INSIDE CLEANING AND MAINTENANCE

Kennels are cleaned on an as needed basis during the day, with a deep cleaning occurring once a day to ensure health and well-being of the pets

GENERAL CLEANING

General cleaning occurs as needed. Every employee is responsible for ensuring a clean, safe and healthy environment for the pets in our care.

Photos and Videos

I give my permission for Helping Paws, to take photographs, and/or videos, and to use the images or videos of my dog in printed matter, internet sites, or other promotional or advertising capacities. Photographs and videos are the property of Helping Paws.

Check-in/Check-Out:

In the event that I or my authorized contact cannot pick up my dog(s) at the agreed pick-up time, I authorize Helping Paws to provide additional overnight and daycare services at my expense.

Proper ID is required to check-in and check-out your dog. Dogs will only be released to the owner or to persons identified prior to pick up by the owner via written and signed documentation.

Leash: For the safety of our staff, customers, clients, and visitors, all dogs are required to enter and exit the facility on-leash. Remember, your dog may be friendly, but we may have other dogs in the office that have not been assessed yet.

CONSENT Agreement

I do hereby consent to doggie day care and Boarding my pet at Helping Paws. Submission of this form confirms that I understand and agree to the policies set forth in this brochure. I understand that with each Doggie Day Care visit I will be asked to complete a Doggie Day Care check-in document which gives direction for my pet(s) care while Doggie Day Care. I will not hold Helping Paws liable for consequences resulting from my directives. I further understand that Helping Paws will take the utmost care to follow my directives but that the safety of Helping Paws personnel, other Doggie Day Care guests, and my own pet's safety will supersede my directives. I understand that I am financially responsible for all fees for Doggie Day Care, products, and services for which I have given consent either in writing or verbally. I understand that in the event that I or my agent is unable to be reached, that Helping Paws has permission to do whatever is reasonable to safeguard the life of my pet and that I am financially responsible for those decisions. I have read this consent and understand that some risk always exists when groups of dogs are allowed to intermingle. I have discussed my concerns about such risks with the Helping Paws team members and have had my questions answered to my satisfaction.

SUBMISSION OF THIS FORM SIGNIFIES YOUR UNDERSTANDING OF, AND AGREEMENT WITH Helping Paws Doggie Day Care POLICIES.

Print Name: _____ Signature: _____ Date: _____

Representative of Helping Paws: _____